

Whip Repair Work Order

We are able to provide limited whip repair services through our leather workshop, including whip fall replacement, replacement of the braided crackers in our signal whips and limited repairs to damaged whips.

Please follow these steps for our whip repair services:

1. Select and purchase the pertinent whip repair service online, or complete and attach an offline order form, including all shipping and billing information or call us at 1-800-324-4934 to place your repair order.

2. Complete this Whip Repair Work Order.

3. Enclose the Work Order with your whip and send to us by insured post or United Parcel. Our mailing address is David Morgan • 11812 N Creek PKY N STE 103 • Bothell WA 98011-8202.

We charge \$35/hour (one hour minimum charge) for repairs, plus handling and any additional insurance for whips valued over \$250. Your credit card will not be charged until we complete the repair.

Whip repairs are usually completed within 30 days of receiving your whip. We will confirm any repairs we expect to take more than 2 hours before proceeding. If your whip is deemed irreparable, we will return it to you charging just our one hour minimum charge plus our standard handling fee and any additional insurance. If we have any questions, or if there is a longer delay, we will contact you.

Customer Name _____ Date _____

Address _____

Email _____ Telephone _____

Please indicate: Online Order Number: _____ or Order Attached or Phone Order ~ Date placed _____

Whip Repair Service:

- #SPEC'L-FALL Fall Replacement (and attachment of new cracker) ~ Desired color of replacement fall: Red White
- #SPEC'L-CR Signal Whip Cracker Replacement
- #SPEC'L-WHIP General Whip Repair -- Please explain: _____

Was this whip purchased from us? Yes No Approximate date of purchase _____

Value of whip for insurance purposes: \$ _____

May we take before and after photos for inclusion on our website? Yes No

To be completed by Office and Workshop Date Received : _____

Estimated date of completion: _____ Estimated time to repair: _____

Additional notes (include dates):

Actual time to repair: _____ Repair Cost: _____ Additional Insurance: _____ Date Completed: _____